



In response to this unprecedented time, we've been working on solutions to support health-care providers as well as patients seeking access to health-care. We know that this is a difficult time for businesses across the country, and that in-person visits to many health-care providers may not be available for patients right now. We want to ensure Canadians continue to receive the health care they need, while in turn ensuring that you can continue to provide it.

Today we have 3 important announcements:

Sun Life now covers some paramedical virtual care services

As of March 23, 2020, we're happy to announce that Sun Life will cover virtual services for appointments where they do not need direct physical therapies. We are extending claims coverage for virtual services performed by:

- Psychologists
- Psychotherapists
- Physiotherapists
- Naturopaths
- Registered Dieticians
- Social Workers
- Occupational Therapists
- Speech Therapists
- Audiologists

We're sharing this update with Sun Life Clients [on a dedicated COVID-19 page](#).

Lumino Health is connecting patients to virtual care and emergency services

We want to help Canadians find virtual and emergency care options during the outbreak. If your practice offers virtual care and/or emergency services, please let us know.

[Yes, I offer virtual or emergency services](#)

We're now offering a free virtual care platform

Not set up to offer virtual care? We can help. We've partnered with a secure virtual care platform trusted by thousands of Canadian health-care providers. To help support your practice, the first 60-days are free of charge, funded by Lumino Health. Certain conditions will apply.

[I'm interested in offering virtual care](#)


The world is changing quickly. Lumino Health is here to support your practice during this time.

Sincerely,

The Lumino Health team

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